



# HOTEL PROVIDENCE

Letter of Understanding Between  
Hotel Providence, LLC  
and  
MROCCO, LLC (d/b/a Providence Eagle)  
C/O Mike DiGiola  
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**Terms: Valid 1/20/17 – 1/20/18**

On behalf of Hotel Providence, we are pleased to offer you special Preferred Rates valid for bookings from January 20, 2017 through January 20, 2018. Preferred rates are applicable to single or double occupancy and will be confirmed based on the specific room inventory available at the time a reservation is made.

**RATE:**

Hotel Providence is pleased to extend the following rates:

**Superior Guest Room:**

January 20 – March 31, 2017: \$149 (midweek and weekend)

April 1 – October 31, 2017: \$179 (midweek)/\$199 (weekend)

November 1, 2017 – January 20, 2018: \$149 (midweek)

The above rates are for individual reservations only. Groups of ten (10) or more reservations will be negotiated on a case by case basis according to meeting specifications and prevailing market conditions.

The above rates are quoted net, non-commissionable and are subject to availability. All rates are subject to the prevailing state and local taxes, currently 13%. These rates are considered dynamic. Should the hotel's best available rate fall below the negotiated rate, Providence Eagle will receive 10% off the best available rate found on [hotelprovidence.com](http://hotelprovidence.com).

### **RESERVATIONS:**

Individual reservations can be made by calling our reservation department at **401-861-8000** or **800-861-8990**. When making reservations, please ask your travelers to identify themselves as guests of **Providence Eagle**. Reservations can also be made by visiting [www.hotelprovidence.com](http://www.hotelprovidence.com), choosing the dates of stay, and entering the code **EAGLE** under Promo/Corporate Code.

Reservations must be guaranteed for late arrival with a credit card or deposit. In the event that a reservation is guaranteed for late arrival and the guest "no shows," the appropriate room and tax charges will be charged against the form of payment used to guarantee the room for late arrival. Reservations can be cancelled without penalty 48 hours before the date of arrival. A cancellation number should be obtained from the reservations agent for reference.

All guest room charges including room and tax and/or incidentals will be the responsibility of the individual traveler, unless a **credit card is provided by Providence Eagle**. If a traveler does not have a credit card, a cash deposit will be required upon check in at the front desk.

### **EARLY DEPARTURE FEE:**

In the event that a guest who has reserved a room checks out prior to the guest's reserved checkout date, an early departure fee of one night's room rate plus tax will be charged to that guest's individual account. Guests wishing to avoid this fee must advise the hotel at or before check-in of any change in the scheduled length of stay. Hotel will inform your guests of this fee upon check-in.

### **GUEST ARRIVAL & DEPARTURE TIME:**

Guest check-in time is after **4:00 PM** and checkout time is **11:00 AM**. Room assignments prior to that time are based on availability. During periods of high occupancy, rooms may not be available upon arrival. Rooms will be made available for check-in as soon as possible. Luggage storage is available for early arrivals.

### **TRACKING:**

Terms of this agreement are subject to quarterly reviews at which time room night production will be measured and evaluated. Hotel Providence reserves the right to cancel or alter terms of this arrangement with thirty days written notice if volume is not on pace to meet the annual room night commitment of 100 room nights. Either party may terminate this Agreement prior to the expiration of the terms of this Agreement by delivering the other party a thirty (30) day written notice.

### **BLACKOUTS:**

Discounted rates are generally not valid when the hotel reaches occupancy of 90% or higher. The set blackout dates for all negotiated rates are as follows:

- May 19-21, 2017
- May 26-28, 2017
- June 2-4, 2017
- June 16-18, 2017

**STASH REWARDS:**

Your guests are eligible to receive Stash Hotel Rewards points. Stash Points can be used at over 150 one-of-a-kind, independent hotels throughout the United States. Guests earn 5 points for every dollar spent. There are no blackout dates, and points never expire. Guests can join for free at [www.stashrewards.com](http://www.stashrewards.com).

**AGREEMENT WITH TERMS:**

If the above meets with your approval, please sign and return this contract to my attention as soon as possible. These rates will not be effective until we have received your signed agreement.

We thank you for your business and look forward to working with you.